

**Sedgwick / Retailers: Dedicated
Service Team Roster - Updated as
of 12.3.2025**

NAME	PHONE	EMAIL
Rachel Marta Indemnity Adjuster (Primary LT contact)	906-475-0560	Rachel.Marta@sedgwick.com
Felicia Smith Indemnity Adjuster	248-637-4264	Felicia.smith1@sedgwick.com
Beth Rohen Medical Only Adjuster	616-222-3971	Beth.Rohen@sedgwick.com
Samantha Swenson Claims Team Lead	314-514-2510	samantha.swenson@sedgwick.com
Bernadette Przysiecki Claims Manager	517-338.3285	Bernadette.Przysiecki@sedgwick.com
Fiona Shields Associate Vice President Claims	312-356-0856	Fiona.Shields@sedgwick.com
Karen Blair Client Service Manager	586-256-3781	Karen.Blair@sedgwick.com

CLAIM REPORTING – The following information is only to report the claim. To obtain claim status please contact your assigned adjuster.

Online: retailersinsurance.com/policyholders/file-a-claim

Express email: 1578RetailersInsuranceCompany@sedgwick.com

Express Phone: 866-764-7705

Express Fax: 855-231-4378 (New)